

ABSTRACT

PT. Telekomunikasi satelit or better known as Telkomsat Bogor is one of the subsidiaries of PT. Telkom Indonesia. Telkomsat is engaged in communication satellites and is also a transmission center located on Jl. Sholeh Iskandar No.KM 6, Tanah Cereal District, Bogor. Telkomsat provides satellite-based internet services to serve remote, innermost and outermost areas in Indonesia that cannot be reached by fiber optic cables. As a fairly large company, Telkomsat has various divisions and work units, one of which is provisioning and new installation units.

The large number of customers made the company create the 3easy website for storing customer data so that it is stored neatly. The 3easy system is a website that contains data from Telkomsat subscribers, starting from customers who will make new installations, renewals, and also terminate subscriptions. 3easy is also used to check data between Telkomsat's systems.

Keywords: *Telkomsat, Internet, 3easy*