ABSTRACT

REDESIGN UI/UX WEBSITE WHISTLE BLOWING SYSTEM AS A MEDIA FOR COMPLAINTS FOR CRIME OF CORRUPTION IN PURBALINGGA REGENCY

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The development of the current era of globalization is increasing, one of which is the emergence of the internet which has brought many changes to science and technology. The government in Purbalingga Regency together with the Office of Communication and Informatics (Dinkominfo) have implemented an Electronic-Based Government System, namely on a website for reporting complaints of corruption to employees or other parties within a company or agency where the reporters are called the Whistle Blowing System or WBS which is addressed wbs.purbalingga.go.id. On the previous Purbalingga Regency Whistle Blowing System website, the website could not be accessed by users or the public and admins at the Purbalingga Dinkominfo. By using the design thinking method for research and the final result of writing a report in the form of a mockup design of the Whistle Blowing System website on the user interface and user experience.

Keywords: Website, Whistle Blowing System, User Interface, User Experience, Design Thinking