

ABSTRACT

ANALYSIS PERFORMANCE OF THE SRIKANDI INFORMATION SYSTEM APPLICATION USING IT BALANCED SCORECARD TO SUPPORT THE PERFORMANCE OF DINARPUSDA BANYUMAS EMPLOYEES

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In the digital era, all lines of society, starting with the government and industrial sectors, are required to be able to keep up with the times. DINARPUSDA (Regional Archives and Library Service) of Banyumas Regency is an institution engaged in the archives sector, and it is not far from technological developments that utilize information systems and information technology. The purpose of the analysis of the SRIKANDI application information system in the DINARPUSDA Banyumas Regency is to determine the performance of employees. This study uses qualitative methods and 4 perspectives of the IT Balanced Scorecard. The findings of this study optimize performance from 3 perspectives: 1) User orientation, 2) Operational improvement, and 3) Future orientation in DINARPUSDA Banyumas Regency, which is used to find out how much the level of utilization of IS/IT is used by employees.

***Keywords : Analysis Performance Application, Information System, IT Balanced
Scorecard***