

ABSTRACT

Field Work Practice is a means of activity to acquire skills, both soft skills or hard skills that have been obtained during lectures. In this PKL report there are several work implementations, findings of obstacles or problems as well as solutions to obstacles or problems that exist at PT. Telkom Witel Makassar. Placement of street vendors at PT. Telkom Witel Makassar, the author is placed in the field of Data Access Management (DAMAN) work unit, in this work unit checks and streamlines Indihome internet customer data. With so many people installing Indihome services, some data from customers is needed to make it easier for field technicians when a disturbance occurs. Required data such as customer addresses, bandwidth used, services used, Gpon used, and checking the nearest ODP (Optical Distribution Point) port from the customer's house. The dashboard is used to record customer data such as access quality which contains the ID of each customer, fulfillment dashboard, data validation, UIM Tools and Valins. From the dashboard, every customer data that has installed will be matched with data then data alignment is carried out or matched data in the system with data in the field. Based on the implementation of Field Work Practices at PT. Telkom Witel Makassar, it can be concluded that the authors get an overview of the application of knowledge and theory gained during lectures and gain new experiences and gain knowledge about the world of work.

Keywords: Field Work Practice, Indihome, ODP, Access Quality, dashboard fulfillment, data validation, UIM Tools, Valins.