ABSTRACT

A public library is a place where a collection of information books and other documents are arranged for the public interest and is a source of education for the general public to strengthen and acquire knowledge. The Department of Archives and the Regional Library of Banyumas Regency is one of the competent places to manage and store library materials such as books, documents and other records and to disseminate information to its users. The information system at the Banyumas district archive and library service is a website called Inlislite3. website This Inlislite3 Functions to provide information such as book numbers and bookshelf numbers to users in finding what books they want to borrow or read. The purpose of this study was to determine the level of user satisfaction with the website Inlislite3 At the Regional Archives and Library Office of Banyumas Regency. The method used in writing this research is a quantitative method, and uses a measuring instrument End User Computing Satisfaction (EUCS) which is a method that can be used in determining the success of a system. The questionnaire analysis method uses the SPSS application. The data collection method used by the author is observation by distributing questionnaires to visitors to the Regional Archives and Library Office of Banyumas Regency to obtain research results. The results in this study according to the analysis of the Customer Satisfaction Index (CSI) got a value of 73.93. The value is above 60% which is where users are satisfied with the website Inlislite3. The conclusion in this study is that visitors who use the website Inlislite3 At the Regional Archives and Library Office of Banyumas Regency are satisfied with all the appearances and functions on the website Inlislite3.

Keywords: Banyumas, end-user computing satisfaction, inlislite3, SPSS