

DAFTAR PUSTAKA

- [1] R. Destiningsih, R. R. Sugiharti, and A. Achsa, "Food Commodity Competitiveness and Accessibility in Barlingmascakeb," *Jejak*, vol. 12, no. 1, pp. 218–237, 2019, doi: 10.15294/jejak.v12i1.18783.
- [2] S. M. Ibnu, "Representasi Pariwisata Purwokerto Di Instagram Studi Analisis Isi Pada Akun Instagram @INSTAPURWOKERTO," Universitas Islam Indonesia, 2020.
- [3] S. Rachmadi, *Buku Pariwisata Jawa Tengah Dalam Angka*. 2020.
- [4] O. Boulaalam, B. Aghoutane, D. El Ouadghiri, A. Moumen, and M. L. Cheikh Malinine, "Proposal of a Big data System Based on the Recommendation and Profiling Techniques for an Intelligent Management of Moroccan Tourism," *Procedia Comput. Sci.*, vol. 134, no. 2017, pp. 346–351, 2018, doi: 10.1016/j.procs.2018.07.200.
- [5] F. U. Haq, "Penggunaan Google Review Sebagai Penilaian Kepuasan Pengunjung Dalam Pariwisata," *Tornare*, vol. 2, no. 1, p. 10, 2020, doi: 10.24198/tornare.v2i1.25826.
- [6] C. W. Tsai, C. F. Lai, H. C. Chao, and A. V. Vasilakos, "Big data analytics: a survey," *J. Big Data*, vol. 2, no. 1, pp. 1–32, 2015, doi: 10.1186/s40537-015-0030-3.
- [7] S. W. Jannah, "ANALISIS SENTIMEN REVIEW WISATAWAN TERHADAP DESTINASI WISATA DI INDONESIA MENGGUNAKAN ALGORITMA NAIVE BAYES CLASSIFIER BERBASIS PARTICLE SWARM OPTIMIZATION," *Fak. Teknol. DAN Inform. Univ. Din.*, vol. 3, no. 1, pp. 1–49, 2021, [Online]. Available: <http://journal.unilak.ac.id/index.php/JIEB/article/view/3845%0Ahttp://dspace.uc.ac.id/handle/123456789/1288>
- [8] S. K. Boma Bayu Baskoro, Irwan Susanto, "Analisis Sentimen Pelanggan Hotel di Purwokerto Menggunakan Metode Random Forest dan TF-IDF (Studi Kasus: Ulasan Pelanggan Pada Situs TRIPADVISOR)," vol. 3, no. 2, pp. 21–29, 2021, doi: 10.20895/INISTA.V3.
- [9] S. Khomsah, R. D. Ramadhani, and S. Wijayanto, "Big Data Analytics to Analyze Sentiment , Emotions , and Perceptions of Travelers (Case Study : Tourism Destination in Purwokerto Indonesia)," *J. E-KOMTEK (Elektro-Komputer-Teknik)*, vol. 5, no. 2, pp. 284–297, 2021.
- [10] A. S. Aribowo and S. Khomsah, "Implementation Of Text Mining For Emotion Detection Using The Lexicon Method (Case Study: Tweets About Covid-19)," *Telematika*, vol. 18, no. 1, p. 49, 2021, doi: 10.31315/telematika.v18i1.4341.
- [11] M. A. Mei Silviana Saputri, Rahmad Mahendra, "Emotion Classification on Indonesian Twitter Dataset," *2018 Int. Conf. Asian Lang. Process.*, pp. 90–95.
- [12] B. Ghanem, P. Rosso, and F. Rangel, "An Emotional Analysis of False Information in Social Media and News Articles," *ACM Trans. Internet Technol.*, vol. 20, no. 2, 2020, doi: 10.1145/3381750.
- [13] R. Mahendrajaya, G. A. Buntoro, and M. B. Setyawan, "Analisis Sentimen

- Pengguna Gopay Menggunakan Metode Lexicon Based Dan Support Vector Machine,” *Komputek*, vol. 3, no. 2, p. 52, 2019, doi: 10.24269/jkt.v3i2.270.
- [14] S. Khomsah and Agus Sasmito Aribowo, “Model Text-Preprocessing Komentar Youtube Dalam Bahasa Indonesia,” *J. RESTI (Rekayasa Sist. dan Teknol. Informasi)*, vol. 4, no. 4, pp. 648–654, 2020.
- [15] A. Mathur, P. Kubde, and S. Vaidya, “Emotional Analysis using Twitter Data during Pandemic Situation: COVID-19,” no. Icces, pp. 845–848, 2020, doi: 10.1109/icces48766.2020.9138079.
- [16] L. Serrano, A. Ariza-Montes, M. Nader, A. Sianes, and R. Law, “Exploring preferences and sustainable attitudes of Airbnb green users in the review comments and ratings: a text mining approach,” *J. Sustain. Tour.*, vol. 29, no. 7, pp. 1134–1152, 2021, doi: 10.1080/09669582.2020.1838529.
- [17] H. Q. Vu, G. Li, R. Law, and Y. Zhang, “Exploring Tourist Dining Preferences Based on Restaurant Reviews,” *J. Travel Res.*, vol. 58, no. 1, pp. 149–167, 2019, doi: 10.1177/0047287517744672.
- [18] S. M. Sarsam, H. Al-Samarraie, A. I. Alzahrani, W. Alnumay, and A. P. Smith, “A lexicon-based approach to detecting suicide-related messages on Twitter,” *Biomed. Signal Process. Control*, vol. 65, no. November 2020, p. 102355, 2021, doi: 10.1016/j.bspc.2020.102355.
- [19] V. Balakrishnan and W. Kaur, “String-based multinomial naïve bayes for emotion detection among facebook diabetes community,” *Procedia Comput. Sci.*, vol. 159, pp. 30–37, 2019, doi: 10.1016/j.procs.2019.09.157.
- [20] A. Mitra, “Sentiment Analysis Using Machine Learning Approaches (Lexicon based on movie review dataset),” *J. Ubiquitous Comput. Commun. Technol.*, vol. 2, no. 3, pp. 145–152, 2020, doi: 10.36548/jucct.2020.3.004.
- [21] E. M. van den Broek-Altenburg and A. J. Atherly, “Using social media to identify consumers’ sentiments towards attributes of health insurance during enrollment season,” *Appl. Sci.*, vol. 9, no. 10, 2019, doi: 10.3390/app9102035.
- [22] S. Mohammad and P. Turney, “Emotions Evoked by Common Words and Phrases: Using Mechanical Turk to Create an Emotion Lexicon, Proceedings of the {NAACL}-HLT 2010 Workshop on Computational Approaches to Analysis and Generation of Emotion in Text,” *Proc. NAACL HLT 2010 Work. Comput. Approaches to Anal. Gener. Emot. Text*, vol. 14, no. June, pp. 26–34, 2018, [Online]. Available: <http://www.wjh.harvard.edu/%0Ahttp://www.wjh.harvard.edu/%0Ahttp://www.wjh.harvard.edu/%0Ahttp://saifmohammad.com/WebPages/lexicons.html>
- [23] S. M. Mohammad and P. D. Turney, “Emotions evoked by common words and phrases: using mechanical turk to create an emotion lexicon,” *CAAGET '10 Proc. NAACL HLT 2010 Work. Comput. Approaches to Anal. Gener. Emot. Text*, no. June, pp. 26–34, 2010, [Online]. Available: <http://dl.acm.org/citation.cfm?id=1860631.1860635>
- [24] R. Plutchik, “Robert Plutchik’s Wheel of Emotions – 2017 Update,” *Emot. Intell. Netw.*, pp. 2–11, 2018.
- [25] J. J. Gross, L. L. Carstensen, M. Pasupathi, J. Tsai, C. G. Skorpen, and A. Y.

- C. Hsu, "Emotion and aging: Experience, expression, and control," *Psychol. Aging*, vol. 12, no. 4, pp. 590–599, 1997, doi: 10.1037/0882-7974.12.4.590.
- [26] S. Kopelman, A. S. Rosette, and L. Thompson, "The three faces of Eve: Strategic displays of positive, negative, and neutral emotions in negotiations," *Organ. Behav. Hum. Decis. Process.*, vol. 99, no. 1, pp. 81–101, 2006, doi: 10.1016/j.obhdp.2005.08.003.
- [27] ChangingMinds.org, "plutchnik_postulates @ changingminds.org." http://changingminds.org/explanations/evolution/plutchnik_postulates.htm (accessed Sep. 05, 2022).
- [28] D. Buhalis, "RICIRMS as a strategic tool for small and medium tourism enterprises," *Tour. Manag.*, vol. 14, no. 5, pp. 366–378, 1993, doi: 10.1016/0261-5177(93)90005-6.
- [29] Egbide, "UNDANG-UNDANG REPUBLIK INDONESIA NOMOR 10.TAHUN 2009 TENTANG KEPARIWISATAAN," vol. 1, pp. 12–42, 2009.
- [30] Á. Borrego and M. Comalat Navarra, "What users say about public libraries: an analysis of Google Maps reviews," *Online Inf. Rev.*, vol. 45, no. 1, pp. 84–98, 2021, doi: 10.1108/OIR-09-2019-0291.
- [31] B. Zhao, "Encyclopedia of Big Data," *Encycl. Big Data*, no. May 2017, 2020, doi: 10.1007/978-3-319-32001-4.
- [32] S. S. Dhenakaran and K. T. Sambanthan, "Web Crawler-an Overview," *Int. J. Comput. Sci. Commun.*, vol. 2, no. 1, pp. 265–267, 2011.
- [33] N. R. Haddaway, "The use of web-scraping software in searching for grey literature," *Grey J.*, vol. 11, no. February, pp. 186–190, 2016.
- [34] C. Lee, X. Xu, and C. C. Lin, "Using online user-generated reviews to predict offline box-office sales and online DVD store sales in the O2O era," *J. Theor. Appl. Electron. Commer. Res.*, vol. 14, no. 1, pp. 68–83, 2019, doi: 10.4067/S0718-18762019000100106.
- [35] M. Kannan, S., Gurusamy, V., Vijayarani, S., Ilamathi, J. & Nithya, "Preprocessing Techniques for Text Mining Preprocessing Techniques for Text Mining," *Int. J. Comput. Sci. Commun. Networks*, vol. 5, no. October 2014, pp. 7–16, 2015.
- [36] A. D. C, D. A. Baskoro, L. Ambarwati, and I. W. S. Wicaksana, *Belajar Data Mining dengan RapidMiner*, vol. 1 & 2, no. 4. 2013. [Online]. Available: http://esjournals.org/journaloftechnology/archive/vol1no6/vol1no6_6.pdf%5Cnhttp://www.aircse.org/journal/nsa/5413nsa02.pdf
- [37] Ainurrohmah, "Akurasi Algoritma Klasifikasi pada Software Rapidminer dan Weka," *Prisma*, vol. 4, pp. 493–499, 2021, [Online]. Available: <https://journal.unnes.ac.id/sju/index.php/prisma/>
- [38] A. Azka, "38 Tempat wisata hits di sekitar Purwokerto dan Kebumen yang belum banyak orang tahu," *TripCanvas*, 2020. <https://indonesia.tripcanvas.co/id/purwokerto-kebumen/tempat-wisata-unik/>
- [39] Nanda, "35 Tempat Wisata di Banjarnegara Terbaru & Paling hits Wajib Dikunjungi!," *TempatWisataSeru*, 2021. <https://tempatwisataseru.com/tempat-wisata-di-banjarnegara-jawa-tengah/>
- [40] "Kompleks Candi Arjuna, Kompleks Candi Terbesar di Dieng," *Indonesia*

- Kaya*, 2021. <https://indonesiakaya.com/pustaka-indonesia/kompleks-candi-arjuna-kompleks-candi-terbesar-di-dieng/>
- [41] P. Agung, “49 Tempat Wisata di Purbalingga Terbaik & Paling Hits Yang Wajib Dikunjungi!,” *TempatWisataSeru*, 2021. <https://tempatwisataseru.com/rekreasi-liburan-tempat-wisata-di-purbalingga/>
- [42] B. Ariyo, “Sekilas Tentang Benteng Pendem,” *Disporapar Kabupaten Cilacap*. <https://disporapar.cilacapkab.go.id/artikel/sekilas-tentang-benteng-pendem-bag-i/>
- [43] “NRC-Emotion-Lexicon @ saifmohammad.com.” [Online]. Available: <https://saifmohammad.com/WebPages/NRC-Emotion-Lexicon.htm>