

ABSTRACT

PT Telkom Indonesia (Persero) Tbk (Telkom) is a State-Owned Enterprise (BUMN) which is engaged in Information and Communication Technology (ICT) services and telecommunications networks in Indonesia. One of the products that is in demand is the Indihome internet service. PT Telkom Indonesia Tbk is very well known and exists in cities in Indonesia, one of which is in Purwokerto.

PT Telkom Indonesia Tbk Witel Purwokerto, especially the Finance and Payment Collection divisions, is still collecting data on customers who have not paid for internet services manually. It is less efficient and takes a long time, so the author makes a web-based billing information system for employees. This system will assist in the data collection process to be more efficient and accessible to the CTB team.

Keywords: Information System, Billing, Field Work Practice, PT. Telkom Indonesia Tbk Witel Purwokerto