

## DAFTAR PUSTAKA

- [1] World Health Organization, “WHO Coronavirus Disease (COVID-19) Dashboard,” *WHO*, 2020. <https://covid19.who.int/> (accessed May 15, 2020).
- [2] D. A. I. J. H, “Fenomena COVID-19:Dampak Globalisasi dan Revitalisasi Multilateralisme,” *J. Ilm. Hub. Int.*, 2020, [Online]. Available: <http://journal.unpar.ac.id/index.php/JurnalIlmiahHubunganInternasiona/article/view/3877/2907>.
- [3] Gugus Tugas Percepatan Penanganan COVID-19, “Peta Sebaran Kasus,” 2020. <https://covid19.go.id/peta-sebaran> (accessed Aug. 24, 2020).
- [4] R. Nuraini, “Kasus Covid-19 Pertama, Masyarakat Jangan Panik,” *indonesia.go.id*, 2020. <https://indonesia.go.id/narasi/indonesia-dalam-angka/ekonomi/kasus-covid-19-pertama-masyarakat-jangan-panik> (accessed Aug. 24, 2020).
- [5] R. Hidayat, “Kebijakan PSBB Harus Mendapat ‘Restu’ Pemerintah Pusat,” *www.hukumonline.com*, 2020. <https://www.hukumonline.com/berita/baca/lt5e847795ecc2f/kebijakan-psbb-harus-mendapat-restu-pemerintah-pusat/> (accessed May 15, 2020).
- [6] B. Ludwianto, “Riset: 64% Penduduk Indonesia Sudah Pakai Internet,” *www.kumparan.com*, 2020. <https://kumparan.com/kumparantech/riset-64-penduduk-indonesia-sudah-pakai-internet-1ssUCDbKILp/full> (accessed Apr. 09, 2020).
- [7] wearesocial, “We Are Social.” <https://wearesocial.com/> (accessed May 15, 2020).
- [8] B. Liu, *Sentiment Analysis and Opinion Mining*, no. May. 2012.
- [9] M. A. F. Agnes Rossi Trisna Lestari, Rizal Setya Perdana, “Analisis Sentimen Tentang Opini Pilkada DKI 2017 Pada Dokumen Twitter Berbahasa Indonesia Menggunakan Naïve Bayes dan Pembobotan Emoji,” *J. Pengemb. Teknol. Inf. dan Ilmu Komput.*, vol. 01, no. 12, pp. 1718–1724, 2017.
- [10] E. W. Sandi Fajar Rodiyansyah, “Klasifikasi Posting Twitter Kemacetan

- Lalu Lintas Kota Bandung Menggunakan Naive Bayesian Classification,” *IJCCS*, vol. 06, no. 01, pp. 91–100, 2012.
- [11] M. A. F. Yessivha Imanuela Claudy, Rizal Setya Perdana, “Klasifikasi Dokumen Twitter Untuk Mengetahui Karakter Calon Karyawan Menggunakan Algoritme K-Nearest Neighbor (KNN),” *J. Pengemb. Teknol. Inf. dan Ilmu Komput.*, vol. 02, no. 08, pp. 2761–2765, 2018.
- [12] M. A. F. Winda Estu Nurjanah, Rizal Setya Perdana, “Analisis Sentimen Terhadap Tayangan Televisi Berdasarkan Opini Masyarakat pada Media Sosial Twitter menggunakan Metode K-Nearest Neighbor dan Pembobotan Jumlah Retweet,” *J. Pengemb. Teknol. Inf. dan Ilmu Komput.*, vol. 1, no. 12, pp. 1750–1757, 2017.
- [13] T. Mardiana, H. Syahreva, and Tuslaela, “Komparasi Metode Klasifikasi Pada Analisis Sentimen Usaha Waralaba Berdasarkan Data Twitter,” *J. PILAR Nusa Mandiri*, vol. 15, no. 02, pp. 267–274, 2019.
- [14] P. B. Aldhiansyah, “Algoritma Random Forest Decision Tree Untuk Klasifikasi Pesan Isu Suku Agama Ras dan Antar Golongan (SARA) di Twitter,” Universitas Pembangunan Nasional “Veteran” Yogyakarta, 2020.
- [15] W. Angelina Puput Giovani, Ardiansyah, Tuti Haryanti, Laela Kurniawati and Gata, “Analisis Sentimen Aplikasi Ruang Guru di Twitter Menggunakan Algoritma Klasifikasi,” *J. TEKNOINFO*, vol. 14, no. 02, pp. 116–124, 2020.
- [16] INFORMATIKALOGI, “Algoritma Naive Bayes,” *www.informatikalogi.com*, 2017. <https://informatikalogi.com/algoritma-naive-bayes/> (accessed May 15, 2020).
- [17] S. Natalius, “Metoda Naïve Bayes Classifier dan Penggunaannya pada Klasifikasi Dokumen,” *Makal. I12092 Probab. dan Stat.*, no. 3, 2011.
- [18] J. Han, M. Kamber, and J. Pei, *Data Mining: Concept and Techniques*. New York: Morgan Kaufmann Publisher, 2012.
- [19] B. Santosa, *Data Mining Teknik Pemanfaatan Data untuk Keperluan Bisnis*. Indonesia: Graha Ilmu, 2007.
- [20] R. S. Nugroho and K. Wijana, “Program Bantu Prediksi Penjualan Barang Menggunakan Metode Knn,” *J. EKSIS*, vol. 08, pp. 83–93, 2015.

- [21] E. Chen, “Choosing a Machine Learning Classifier,” 2011. <http://blog.echen.me/2011/04/27/choosing-a-machine-learning-classifier/> (accessed May 15, 2020).
- [22] N. Y. . Faradhillah, R. P. Kusumawardhani, and I. Hafidz, “Eksperimen Sistem Klasifikasi Analisa Sentimen Twitter Pada Akun Resmi Pemerintah Kota Surabaya Berbasis Pembelajaran Mesin,” *Semin. Nas. Sist. Inf. Indones.*, pp. 17–24, 2016.
- [23] N. T. Romadloni, I. Santoso, and S. Budilaksono, “Perbandingan Metode Naïve Bayes, KNN, dan Decision Tree Terhadap Analisis Sentimen Transportasi KRL Commuter Line,” *J. IKRA-ITH Inform.*, vol. 3, no. 2, pp. 1–9, 2019.
- [24] S. Kurniawan, W. Gata, D. A. Puspitawati, Nurmalasari, M. Tabrani, and K. Novel, “Perbandingan Metode Klasifikasi Analisis Sentimen Tokoh Politik Pada Komentar Media Berita Online,” *J. RESTI (Rekayasa Sist. dan Teknol. Informasi)*, vol. 3, no. 2, pp. 176–183, 2019.
- [25] A. Syakuro, “Analisis Sentimen Masyarakat Terhadap E-Commerce Pada Media Sosial Menggunakan Metode Naïve Bayes Classifier (NBC) Dengan Seleksi Fitur Information Gain (IG),” UIN Maulana Ibrahim Malang, 2017.
- [26] World Health Organization, “Pertanyaan dan Jawaban Terkait Coronavirus,” *World Health Organization*, 2020. <https://www.who.int/indonesia/news/novel-coronavirus/qa-for-public> (accessed Jun. 25, 2020).
- [27] SAS, “Pemrosesan Bahasa Alamiah : Apa Itu dan Mengapa Itu Penting,” *SAS Institute*. .
- [28] A. R. Barakbah, “Natural Language Processing.”
- [29] A. Stubbs and J. Pustejovsky, *Natural Language Annotation for Machine Learning: A Guide to Corpus-Building for Applications*. O’Reilly Media, Inc, 2012.
- [30] W. Medhat, A. Hassan, and H. Korasy, “Sentiment Analysis Algorithms and Applications: A Survey,” *Ain Shams Eng. J.*, vol. 5, pp. 1093–1113, 2014.
- [31] I. F. Rozi, S. H. Pramono, and Erfan Achmad Dahlan, “Implementasi

- Opinion Mining (Analisis Sentimen) untuk Ekstraksi Data Opini Publik pada Perguruan Tinggi,” *J. EECCIS*, vol. 6, no. 1, pp. 37–43, 2012.
- [32] T. Annisa, “Mengenal Peran Sentiment Analysis Dalam Data Media Sosial Beserta Cara Kerjanya,” *Ekrut Media*, 2020. <https://www.ekrut.com/media/sentiment-analysis-adalah> (accessed Jun. 25, 2020).
- [33] C. Forsey, “What Is Twitter and How It Work?,” *HubSpot*. <https://blog.hubspot.com/marketing/what-is-twitter> (accessed Jun. 25, 2020).
- [34] C. Fontanella, “How to Get, Use and Benefit From Twitter’s API,” *HubSpot*. <https://blog.hubspot.com/website/how-to-use-twitter-api#:~:text=The Twitter API lets you,stands for Application Programming Interface.> (accessed Jun. 25, 2020).
- [35] INFORMATIKALOGI, “Algoritma Naive Bayes,” *informatikalogi.com*, 2017. <https://informatikalogi.com/algoritma-naive-bayes/> (accessed Jun. 28, 2020).
- [36] R. P. Fitriani, A. Kurniawati, and D. Agusten, “Implementasi Algoritma K-Nearest Neighbor Terhadap Analisis Sentimen Review Restoran Dengan Bahasa Indonesia,” *Semin. Nas. Apl. Teknol. Inf.*, 2019.
- [37] S. M. Weiss, N. Indurkha, T. Zhang, and F. J. Damerou, *Text Mining : Predictive Methods for Analyzing Unstructured Information*. New York: Springer Science+Business Media, Inc., 2005.
- [38] F. Z. Tala, “A Study of Stemming Effects on Information Retrieval in Bahasa Indonesia,” Universiteit van Amsterdam, 2003.
- [39] B. Goralewicz, “The TF\*IDF Algorithm Explained,” *ONELY*, 2018. <https://www.onely.com/blog/what-is-tf-idf/> (accessed Jun. 29, 2020).
- [40] G. James, D. Witten, T. Hastie, and R. Tibshirani, *An Introduction to Statistical Learning with Applications in R*. New York: Springer Science+Business Media New York, 2013.
- [41] D. Kuhlman, *A Python Book: Beginning Python, Advanced Python, and Python Exercises*. Open Source MIT License, 2009.

- [42] W. Andhika, “Belajar Machine-Learning Basic of Scikit-Learn,” *Medium*, 2019. <https://medium.com/@wahyuandhika/belajar-machine-learning-basic-of-scikit-learn-a1685db819a8> (accessed Oct. 15, 2020).
- [43] F. Pedregosa *et al.*, “Scikit-learn: Machine Learning in Python,” *J. Mach. Learn. Res.*, vol. 19, no. 1, pp. 29–33, 2011, doi: 10.1145/2786984.2786995.
- [44] Y. R. Silitonga, Munawar, and I. N. Hapsari, “Analisis dan Penerapan Datamining Untuk Mendeteksi Berita Palsu (Fake News) Pada Social Media Dengan Memanfaatkan Modul Scikit Learn,” 2017.
- [45] J. Ferlin, F. A. Bachtiar, and A. N. Rusydi, “Klasifikasi Customer Intent untuk Mengetahui Tingkat Kepuasan Pelanggan menggunakan Metode Support Vector Machine pada Restoran Bakso President,” *J. Pengemb. Teknol. Inf. dan Ilmu Komput.*, vol. 03, no. 10, pp. 9867–9875, 2019, [Online]. Available: <http://j-ptiik.ub.ac.id/>.
- [46] S. H. Kusumahadi, H. Junaedi, and J. Santoso, “Klasifikasi Helpdesk Menggunakan Metode Support Vector Machine,” *J. Inform. J. Pengemb. IT*, vol. 04, no. 01, pp. 54–60, 2019, doi: 10.30591/jpit.v4i1.1125.