

ABSTRAK

PKL (Job Training) is the internship activities for students in the world of work both in industry and government and is a subject that must to be taken by all students ST3 Telkom Purwokerto. This activity has the purpose to allow students to gain experience before they enter the real working world, so that students will get their lunch from the Job Training is already being implemented. With the Job Training, students will learn the skills and knowledge that need to be developed and should be maintained.

At the AMO, the author commissioned to migrate data RFS (Resource Facing Service) and CFS (Customers Facing Service) is the process where customer data migration from the old system PT. Telkom Indonesia named TENOSS (National Telkom Indonesia) and switch to a system called NOSSF (National Operation Support System Fulfillment). This migration is being done PT. Telkom Indonesia because all customer data will be transferred to the system NOSSF.

In the implementation of the Job Training The authors get a lot of knowledge obviously in applying the knowledge gained in college, so it can be practiced maximally and optimally when implementing the Job Training. Besides the Job Training is a means for students to know the real working world at once familiar working environment and conditions that will be faced by students after graduation.

Keywords : RFS, CFS, NOSSF, TENOSS