ABSTRACT

The use of information technology and the use of internet services have made it easier for users. I-Gracias is a Website owned by the Telkom Purwokerto Institute of Technology. However, the I-Gracias Website still has several weaknesses, causing features and information that are not updated in I-Gracias. Therefore, testing the I-Gracias system is necessary to improve the quality of the Website. The method used is the McCall Quality Factor and Webqual 4.0 methods. The purpose of this study is to show the results of the final percentage of the analysis results of Website I-Gracias using the McCall method. Second, shows the results of the final percentage of results and analysis of Website I-Gracias using the Webqual 4.0 method. This research method is descriptive qualitative. The research subjects consisted of students, lecturers and employees of the Telkom Purwokerto Institute of Technology who accessed the I-Gracias Website. Data collection using questionnaires. The results showed that the percentage results obtained from the McCall method were 65.83%, this shows that they are still in the "Good" category. While the percentage results obtained from the Webqual 4.0 method is 72.36%, this shows that it is still in the "Good" category.

Keywords: Website, I-Gracias, McCall, Webqual 4.0