Website Dinkominfo Banyumas is a media service provider of general information that the information related to local government that can be accessed by the wider community. It is known that 60% of the time is wasted because people cannot find information on the website and it results in decreased assess and productivity even increased frustration. Not only about the information but in terms of layout, errors, access time. The evaluation was carried out on website Dinkominfo Banyumas due to not achieving the target number of visitors and to assess the success of the display implementation. It refers to a problem in usability aspect so this study uses the heuristic method. This research produces evaluation results in the form of analysis using the nielsen's 10 usability heuristics including visibility of status system, match between system and the real world, user control and freedom, consistency and standard, error prevention, recognition rather than recall, flexibility and efficiency of use, aesthetic and minimalist design, help users recognize, diagnose, and recover from errors, and help and documentation. The data used were 4 evaluators that expert in usability and know about the topic of the website Dinkominfo Banyumas evaluation. The results of this study that prove visibility of status system amount 80%, match between system and the real world amount 77.5%, user control and freedom amount 60%, consistency and standard amount 80%, error prevention amount 60%, recognition rather than recall amount 80%, flexibility and efficiency of use amount 60%, aesthetic and minimalist design amount 55%, help users recognize, diagnose, and recover from errors amount 60% and help and documentation amount 65%.

Keywords: Heuristic evaluation, Nielsen model, Usability testing, Website