ABSTRACT

The KBM Online application on the Website has many forms for filling visitor data that is different from the KBM Online Application on Android which only has a few forms that must be filled. Therefore, the usability evaluation needs to be done to determine the level of satisfaction, comfort and suitability for users. The method used is the Usability Testing method by testing in the form of a questionnaire. The results of this evaluation prove that the display on the KBM Online application on Android is still not in accordance with the user's wishes, this is evidenced in the questionnaire data where the display is still on the score Disagree and Agree with a value of 33.3% and 50%.

Keywords: Application, Website, Usability Testing, Questionnaire, KBM Online